

**Friday, January 19, 2024**

**8:30 – 11:45 a.m.**

**Dispute Resolution Section**

**3.0 MCLE Credit Hours, including up to 1.5 SA/MH credit hours**

**Supreme Court Commission on CLE Course #: 240020**

**Room Location: Willow**

## **Dispute Resolution Section**

Join the Dispute Resolution Section for a seminar on tips and techniques to diffuse high emotions in mediation and thereby avoid impasse. Attorney Henry Deneen will kick off the seminar with a training session to develop skills of self-awareness related to emotion in order to better guide mediation participants toward their best outcome in alternative dispute resolution. The second half of the seminar includes a panel discussion addressing practices to temper emotion in contentious dispute resolution scenarios including custody disputes, asset division and disbursement, non-party involvement in mediation, affect of substance abuse on reasoning and ability to reach a binding settlement agreement, and other situations that mediators deal with on the road to reaching resolution of cases.

### **Agenda**

8:30 – 10 a.m.

#### **Transformation Through Looking in the Mirror: Emotional Intelligence and Self-Awareness in Mediation**

Henry Deneen  
*Murphy & Grantland, P.A.*  
*Greer, SC*

10 – 10:15 a.m.

#### **Break**

10:15 – 11:45 a.m.

#### **Panel: Diffusing Emotion and Overcoming Emotional Barriers in Mediation**

Natalie P. Bluestein  
*Bluestein & Douglas*  
*Mt. Pleasant, SC*

Vernon F. Dunbar  
*McAngus Goudelock & Courie*  
*Greenville, SC*

Sunita Kumar  
*Mediation and Meeting Center of Charleston*  
*Charleston, SC*

Tiffany Provence  
*Provence Messervy, LLC*  
*Summerville, SC*

**Course Planner/Moderator:**

Kylie Keesley  
*Howser Newman & Besley, LLC*  
*Columbia, SC*